

About the course:



*“... meeting the challenge
of a changing human*

In order to meet the challenges of a changing human environment, government employees must become more aware of the basic differences between the diverse groups of citizens and employees they serve. They must also become more aware of the patterns of behavior that result from these differences and how to better interpret them. The “Diversity, Sensitivity, and Conflict Management” seminar will discuss value systems, assumptions and how they are formed by various population groups. Interpersonal and intergroup relationships will also be discussed and how they contribute to myths, stereotypes, prejudices and discrimination. Minimizing or preventing conflicts will also be discussed. Finally, liability responsibilities will be reviewed. Classroom discussion and synergistic exercises will be utilized during the class.

“Diversity, Sensitivity, and Conflict Management “

ABOUT THE TOPICS

- Human relations
- Value systems and assumptions
- Interpersonal and intergroup relationships
- Myths, stereotypes, prejudices and discrimination
- Conflict management and resolution
- Liability responsibilities
- Practical synergistic exercises

ABOUT THE INSTRUCTORS

Mr. William Healy was a career law enforcement officer for over 29 years. For 24 years Mr. Healy had been a member of the Ohio State Highway Patrol and was the Commander of the Highway Patrol's Traffic Drug Interdiction Team (TDIT). He also served for over five years as a manager/instructor at the Highway Patrol Academy. Mr. Healy has Bachelor's Degree from Ohio University and a Master's Degree from Central Michigan University in General Administration. He is a graduate of Southern Police Institute's Administrative Officer's Course at the University of Louisville. He has served as an instructor for the Northwestern University Traffic Institute (NUTI), the International

Association of Chiefs of Police (IACP), the Drug Enforcement Administration and the Drug Interdiction Assistance Program. Mr. Healy was an adjunct professor of constitutional law at Ohio University. He is Director of North Coast Polytechnic Institute.

Ms. Susan Rance-Locke is a commissioned Ohio State Highway Patrol officer who currently serves as a Staff Lieutenant assigned to the Ohio State Highway Patrol's Human Resource Management Training Unit. Ms. Rance-Locke is a 20 year veteran of the State Patrol and has also served as a trainer and supervisor at the State Highway Patrol Training Academy. She is a certified instructor through the Ohio Peace Officer Training Academy.



Mr. Jerry Thompson is a 25 year veteran of the Ohio State Highway Patrol who is currently assigned to the Warren Patrol Post in Warren, Ohio. Mr. Thompson is assigned as a Lieutenant and serves as the commercial vehicle enforcement coordinator for northeast Ohio. As such, he is in charge of all of the commercial motor vehicle enforcement officers, fixed scale locations and portable scale operations. Mr. Thompson has instructed numerous times in the past for the Ohio State Highway Patrol Academy in cultural awareness, human diversity and sensitivity for over fifteen years. In addition, he has instructed these same topics in the past for the North Coast Polytechnic Institute.

REGISTRATION INFORMATION

Name _____

Agency _____

Address _____

City _____ State _____

Zip _____ Phone _____

FAX _____ e-mail _____

**Registration Fee:
\$90.00**

____ Payment Enclosed

____ Bill Me (P. O. Number _____)

Visa Master Card Other _____

Card # _____ Expiration Date _____

Signature _____

Check which seminar you will be attending:

April 23 May 20

Training Site

Bedford PD/SEALE Academy
124 Ellenwood
Bedford, Ohio



4 WAYS TO REGISTER:

On Line: www.ncpi-ohio.com

Mail: Northcoast Polytechnic Institute
Attn: William D. Healy, Director
6688 Steinbeck Court
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Phone (440) 353-0796

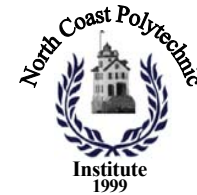
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FOR OFFICE USE ONLY
School No. _____ School : Diversity, Sensitivity
Bedford PD/SEALE
Apr 23 & May 20, 2008

WEB: www.ncpi-ohio.com

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presents

**Diversity,
Sensitivity,
and
Conflict
Management**

Hosted by:
Bedford PD/SEALE
Academy

2 separate seminars

Wednesday
April 23, 2008

and

Tuesday
May 20, 2008

8:00 AM - 4:30 PM
each day