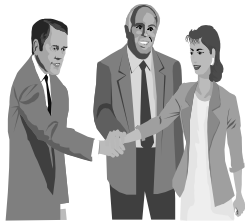


## About the course:



*"... meeting the challenge  
of a changing human*

In order to meet the challenges of a changing human environment, government employees must become more aware of the basic differences between the diverse groups of citizens and employees they serve. They must also become more aware of the patterns of behavior that result from these differences and how to better interpret them. The "Diversity and Sensitivity" seminar will discuss value systems, assumptions and how they are formed by various population groups. Human Relations will also be discussed and how they contribute to effective relationships, interpersonal communications and team building. Classroom discussion and synergistic exercises will be utilized during the class.

## "Diversity and Sensitivity"

## ABOUT THE TOPICS

- Cultural diversity
- Value systems and assumptions
- Interpersonal and intergroup relationships
- Myths, stereotypes, prejudices and discrimination
- Human relations and team building
- Practical synergistic exercises

## ABOUT THE INSTRUCTOR(S)

**Mr. William Healy** was a career law enforcement officer for over 29 years. For 24 years Mr. Healy had been a member of the Ohio State Highway Patrol and was the Commander of the Highway Patrol's Traffic Drug Interdiction Team (TDIT). He also served for over five years as a manager/instructor at the Highway Patrol Academy. Mr. Healy has Bachelor's Degree from Ohio University and a Master's Degree from Central Michigan University in General Administration. He is a graduate of Southern Police Institute's Administrative Officer's Course at the

University of Louisville. He has served as an instructor for the Northwestern University Traffic Institute (NUTI), the International Association of Chiefs of Police (IACP), the Drug Enforcement Administration and the Drug Interdiction Assistance Program. Mr. Healy was an adjunct professor of constitutional law at Ohio University. He is Director of North Coast Polytechnic Institute.

(Or)

**Mr. Jerry Thompson** was a 28 year veteran of the Ohio State Highway Patrol who was assigned to the Warren Patrol Post in Warren, Ohio. Mr. Thompson was assigned as a Lieutenant and served as the commercial

commercial vehicle enforcement coordinator for northeast Ohio. As such, he was in charge of all of the commercial motor vehicle enforcement officers, fixed scale locations and portable scale operations. Mr. Thompson retired in May 2009. During his career, Lt.



Thompson instructed numerous times in the past for the Ohio State Highway Patrol Academy in cultural awareness, human diversity and sensitivity for over fifteen years. In addition, he has instructed these same topics in the past for the North Coast Polytechnic Institute.

REGISTRATION INFORMATION

Name \_\_\_\_\_

Agency \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_

Zip \_\_\_\_\_ Phone \_\_\_\_\_

FAX \_\_\_\_\_ e-mail \_\_\_\_\_

**Registration Fee:  
\$90.00**

\_\_\_ Payment Enclosed  
\_\_\_ Bill Me (P. O. Number \_\_\_\_\_ )

Signature \_\_\_\_\_

Check which seminar you will be attending:

January 11     January 18

Training Site

Lakewood Police Dept.  
12650 Detroit Avenue  
Lakewood, Ohio



**4 WAYS TO REGISTER:**

On Line: www.ncpi-ohio.com  
Mail: Northcoast Polytechnic Institute  
Attn: William D. Healy, Director  
6688 Steinbeck Court  
North Ridgeville, Oh 44039  
Phone (440) 353-0796  
e-mail: info@ncpi-ohio.com  
Fax: (440) 353-0797

FOR OFFICE USE ONLY  
School No. \_\_\_\_\_ School : Diversity, Sensitivity  
Lakewood PD  
January 11 & January 18

WEB: www.ncpi-ohio.com

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presents

**Diversity  
and  
Sensitivity**

Hosted by:  
Lakewood  
Police Department

**2 separate seminars**

Tuesday  
January 11, 2011

and  
Tuesday  
January 18, 2011

8:00 AM - 4:30 PM  
each day